

OfficeMaster Suite

The software for the professional business communication;
document exchange (NGDX & Fax) and voicemail

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OfficeMaster Suite 7_{DX}

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General Description

Users can manage voice messages, SMS and documents received via NGDX or fax in their personal inbox without the need for an additional workstation software or training. The perfect integration into the leading desktop system enables a quick and easy introduction of the OfficeMaster Suite in companies of all sizes. Even mobile end devices without a dedicated app can be used.

Sending documents is just as easy as sending an E-Mail. By supporting the address book entries and using SMTP address spaces, no additional software is necessary for the users.

The data and documents themselves are only stored in the user mailbox. The exact storage location depends on the type of installation, but double data storage is avoided in any case.

Functions Included

The OfficeMaster Suite enables you to exchange documents via NGDX and Fax. It is also possible to integrate the sending and receiving of text messages (SMS). If the optional voicemail extension is licensed, all activated users can manage their personal voice messages in their own mailbox.

With NGDX, customers can exchange real documents with the same legal certainty as with electronic faxes and as easily as by E-Mail, but with greater security.

Use NGDX if the secure exchange of documents is really important to you!

For further information on Voicemail and NGDX, please refer to the two corresponding data sheets.

Highlights of the OfficeMaster Suite

- » The connection to SIP trunks of providers and telephone systems is carried out natively from the OfficeMaster Suite. Any additional configuration of software or hardware from other manufacturers is therefore redundant.
- » Numerous templates facilitate the setup on SIP telephony
- » A hardware (OfficeMaster Gate) for optional connection to classic ISDN connections or telephone systems can be added
- » Unique integration to Office 365 Exchange Online!
- » The solution is ready to work immediately after setting up the telephone connection and selecting the integration type
- » Full IPv6 support!
- » Numerous security features prevent non-authorized access
- » Certified SAP-Connector!
- » OfficeMaster Suite can be fully deployed on the user workstations without a user program.
- » An optional user program with printer driver and add-ins for Microsoft Outlook and templates for IBM Notes simplifies operation
- » Due to its modular structure, OfficeMaster Suite can be integrated in simple environments as well as in complex scenarios with several SIP trunks and various groupware systems.

Connection to Microsoft Exchange and Exchange Online (Office 365)

- All received documents, faxes, SMS and voice mails are displayed in Outlook or Outlook Web Access
- Sending documents, faxes and SMS via Outlook or Outlook Web Access
- Administration of user data (globally, grouped or individually) by using the Exchange administration console
- No software installation on the Exchange Server
- No scheme extension
- Storage of the user configuration data in the Active Directory or the mailbox
- Storage of messages in the message store of user mailboxes

Connector for IBM Notes/Domino

- Receiving and sending documents and faxes in Notes
- Supports Domino Server Version 5.0 or higher
- Domino cluster capable
- No installation on the Domino server
- No changes to databases required
- User administration in the user document of the public directory
- Conversion of all Notes RTF formats
- Cover pages in RTF or Notes format

Connector for SMTP Mail Server

- Use of any e-mail client for documents
- Administration and storage of user data in LDAP or OfficeMaster Suite memory
- Storage of messages in the E-Mail inbox

Web Connector

- Use of the OfficeMaster Suite web client for documents, Fax, SMS and voice mail
- Administration of user data in the OfficeMaster Suite Messaging Server Configuration
- Storage of user data and messages in Microsoft SQL Server 2014 / 2016

Included Functions and Components

- NGDX, Fax, SMS
- Two line licenses (e.g. for DirectSIP connection)
- File and archiving interface
- Printer gateway
- PCL converter (OFM.78000 and OFM.78250 only)
- Automatic failover in the event of failure of individual transmission components (NGDX & Fax dispatch)
- Numerous OfficeMaster Suites can be connected to numerous OfficeMaster Gates
- Support and connection of multiple SIP trunks

System Requirements

Communication Interfaces

- Telephone connection via ISDN (requires OfficeMaster Gate) or SIP (IP telephone connection or telephone channel)

Hardware Recommended for Basic Environments

- x86 / x64 Processors, 2.4 GHz
- 4 GB RAM available working memory
- 30 GB free hard disk space

Operating systems

- (virtualized) server with Windows Server 2016
- Client systems: Windows 7, 8, 10

Additional Data Sheets

- Voice Mail
- Exchange and Exchange Online
- Connection to LDAP and Local Users
- SAP Connector
- Safety Aspects
- Appliance (document exchange, session border controller and call recording in one)

Key Article Numbers

- Base versions of the OfficeMaster Suite: OFM.78000, OFM.78250, OFM.78025, OFM.78010
- Line extensions: XLN.79001
- Extension for voice mail: XSV.79000